

Letter To Clients

Since the outbreak of COVID-19, we have taken a number of prevention and control measures, actively cooperated, and strictly followed the government's guidance and requirements for epidemic prevention and control. The situation is stable, our company can take orders normally, and the production is orderly. Our workers and domestic and foreign engineers have been vaccinated against COVID-19. As long as the destination country allows, we can send engineers to various countries to provide after-sales service for customers. But health and safety is our top priority. In order to minimize the impact of the epidemic on customer production, our company will allow customers to remotely inspect machines through video before delivery. We will make videos of the installation process of each part of the machine to facilitate customers to install the machine. At the same time, our engineers will communicate with customers through social software and solve problems remotely through video or SMS. We will support our customers with quality service. At present, many customers have successfully installed filling production lines. At the same time, if necessary, without affecting health and safety, we will try our best to arrange nearby foreign engineers to assist customers in on-site debugging. Customers can also arrange a trusted Chinese partner to visit our factory. If any certification is required, we can help.

Thank you for your understanding and support, let us fight the epidemic together and overcome the difficulties together!

